

Recall Notice on Horseshoe Magnets:

3” Steel Horseshoe Magnet (Frey Scientific part number 562367)

5” Steel Horseshoe Magnet (Frey Scientific part number 562370)

6” Steel Horseshoe Magnet (Frey Scientific part number 562373)



Dear Frey Scientific Customer:

United Scientific has supplied Frey Scientific and numerous other educational distributors with steel horseshoe magnets that are now part of a voluntary recall. The surface coating applied to these horseshoe magnets was tested and determined to contain amounts of lead in excess of those permitted by the regulations issued by the U.S. Consumer Product Safety Commission (CPSC). Enclosed is the official CPSC recall notice for your reference.

Frey Scientific, which is always concerned with student safety, has asked us to notify you directly about this recall. Frey has also provided a UPS billing number so you can send your magnets to United Scientific at no cost to you. Upon receipt of your magnets, United Scientific will send you safe replacements, naturally at no charge.

Although this is a voluntary recall, Frey Scientific and United Scientific strongly encourage you to remove the horseshoe magnets from your classrooms. Please take advantage of this recall and replacement offer described in more detail below.

1) For proper disposal of the horseshoe magnets, please return them to United Scientific to the following address. (Be sure to send your magnets to United Scientific, not to Frey.)

United Scientific, Inc.
ATTN: Voluntary Magnet Recall
3055 N. Oak Grove Ave.
Waukegan IL 60087

2) Please fill out the return form and include it in your package, telling us where to send the replacements.

3) For your convenience, you can return the magnets via UPS using the third-party billing option. Simply check the “Bill Third Party” section and fill in the following UPS account number: 3150W0.

4) Once United Scientific receives your magnets, we will dispose of them properly and send you new product that has been tested and certified safe by the EMSL Analytical Labs in Chicago, IL.

When you order in the future, you can rest assured that Frey Scientific will provide you with safe steel horseshoe magnets that have been tested and approved. You'll know these magnets are safe because they'll have a "U" stamped on them. Frey Scientific will continue to implement its product safety plan, which includes product reviews by reliable third-party testing facilities.

We apologize for any inconvenience. If you have any questions, please do not hesitate to call United Scientific at (888) 284-8570 between 9 a.m. and 5 p.m. CST Monday through Friday, or email consumeraffairs@unitedsci.com.

Thank you.